



**COMMONWEALTH OF MASSACHUSETTS  
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**

**MEMORANDUM OF DISMISSAL**

TO: Crexendo Business Solutions, Inc.  
FROM: William Bendetson, Hearing Officer  
RE: D.T.C. 22-AR-5

Investigation by the Department of Telecommunications and Cable on its own motion, pursuant to G.L. c. 159 §§ 12, 32 and 39, and G.L. c. 166 §§ 11 and 12, regarding the failure by individually-named common carriers of telecommunications services to file annual returns for calendar year 2019.

DATE: March 23, 2023

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On January 5, 2023, the Department of Telecommunications and Cable (“Department”) issued a Notice of Investigation and Hearing (“Notice”) and Order Opening Investigation (“Order”) in docket D.T.C. 22-AR, regarding the failure of 19 telecommunications carriers to file annual returns for calendar year 2019. The Notice and Order directed the named companies to respond by February 10, 2023 with information, in part, on whether each company: (1) could produce the relevant annual returns; (2) could provide an explanation regarding the reasonableness of the failure to file; and (3) provided telecommunications services within the Commonwealth during the applicable calendar year.

The Department received Crexendo Business Solutions, Inc.’s (“Crexendo”) annual return on February 9, 2023 and filing fee on March 23, 2023. Therefore, the Department determines that Crexendo has fulfilled its annual return filing requirement for 2019, and dismisses the case for docket D.T.C. 22-AR-5.

/s/ \_\_\_\_\_  
William Bendetson  
Hearing Officer